

GRIEVANCE REDRESSAL COMMITTEE (GRC)

Objective

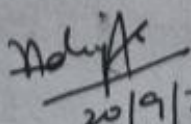
A Grievance redressal committee has been formed in our college to settle genuine grievances of students, staff and parents up to a satisfactory level so as to create a healthy relationship among the students, parent's employees and employer. The grievance will include any matter relating to student and staff. The committee is requested to contribute effectively to dispose the grievances at the earliest

Rules

1. To deal with the genuine grievances of students and staff members of the college
2. All complainants should file their grievances either by writing in paper to the committee or through mail on gdc.dhp.grievance@outlook.com
3. The committee will meet at least once in a month to resolve the grievances
4. To take conclusive decision and submit its recommendations to the deciding authority for removal of alleged grievances
5. The student/staff shall bring up his grievance in a prescribe format immediately to the grievance cell without fail. The number of grievances settled or pending will be reported to the principal every month.

Procedure

1. A complaint box is provided at the ground floor of academic block of the college for the students.
2. Similarly, another complaint box is provided in the administrative block of the college for the staff.
3. Besides complaint boxes, the complainants can send their grievances through mail on gdc.dhp.grievance@outlook.com or can even whatsapp us on following numbers 7006931594 (Dr. Nadiya Muzaffar, Convener GRC) and 7006253342 (Mr. Gulzar Ahmad Bhat, Co-convener GRC)
4. All grievances referred to the grievance redressal committee shall be entered in a register by designated member.
5. All complaints should be resolved within a time frame by looking in to its seriousness and by two-way approach.
6. The result of the grievance will be informed to the complainant within the time period defined
7. Any staff/student may report to the principal directly for resolving their grievances if he/she is dissatisfied by the GRC.

Dr. Nadiya Muzaffar 
Convener (GRC) 20/9/2021

The Principal,
Govt. Degree college,
D.H. Posa.

Customer S.M. Reddy,
C/O for n/a

Sub. Permission for allowing smart phones
in the college campus.

Sir, with due regard, we the students
of B.C. 1st sem, 2nd sem and 5th
sem students would like to request
your good self for allowing us to keep
our mobile phones with us in the campus.
The main reason for that being the circum-
stances there as our parents worry
and want to be in touch with them.
That will be your utmost kindness.

Yours faithfully,
Students of B.C.
1st, 2nd & 5th Sem.

Dated 07/04/2017.

Report (conv. LRC)

After deliberations with the committee
members of LRC, it has been approved
to allow the students to use
mobile phones in the college campus.

Helmy's



OFFICE OF THE PRINCIPAL
GOVT. DEGREE COLLEGE D.H. PORA (KULGAM)

[Email:principalgdcdhpora@gmail.com](mailto:principalgdcdhpora@gmail.com)

Minutes of the Meeting

A meeting of the College Grievance Redressal Cell was convened under the chairmanship of its Convenor in the conference hall of GDC DH Pora today in 16/05/2017 at 3:00 PM to address the grievance of the students.

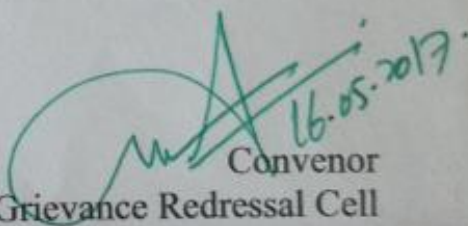
Agenda

Allowing Smartphones in the campus.

Resolution

The members of the College Grievance Redressal Cell deliberated on the above said grievance of the students. It was observed that as per Supreme court ruling smartphones are not to be allowed into various educational institutions including colleges. But keeping in view the prevailing circumstances and needs of students, a decision was made that simple keypad phones be allowed on part of students.

1-
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16.05.2017
Convenor
College Grievance Redressal Cell

Convenor Gr. Redressal
for 1/2.

The Principal,
G.D.C. DH Pors,

Subject: Application for Gym. Center in the
college.

Sir,

We, the students of your college, bring
to your kind notice that there is no gym-
facility in the college.

We request you to make available a
college gymnasium for the college.

Yours faithfully,

Student.

SKH

SKH

SKH

SKH

SKH

Criteria regarding installation of
gym center in college is serious
demand of students. A meeting
will be held in this
regard.

Dated:- 11-05-2017.



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Minutes of the Meeting

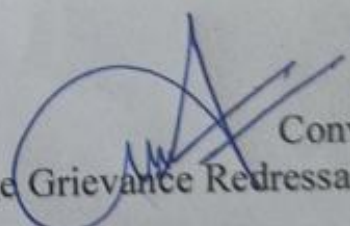
A meeting of the College Grievance Redressal Cell was convened under the chairmanship of Principal in the conference hall of GDC DH Pora today on 16/05/2017 at 3:00 PM to address the grievance of the students.

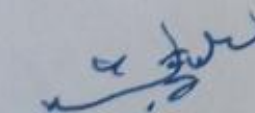
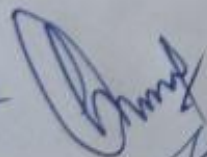
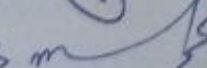
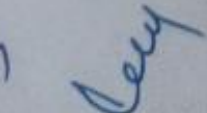
Agenda

Establishment of Gym center

Resolution

After hearing the grievances of the students about the lack of gym facility, the members of the committee held a meeting with the principal and suggested a proposal for establishing a gym center for students. The principal paid heed to the problem and sanctioned a proposal for the said purpose. It was decided that the items/equipment for gym center shall be purchased through purchasing committee and the hall in the ground floor shall be used as gym center.


Convenor
College Grievance Redressal Cell

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The Principal
Govt. Degree College
DH pose

Convenor G.O. Red
cell for use

SUBJECT - Application for providing
first aid in college.

Respected Sir,

With due regard & high esteem
I want to take it in your kind
notice that first aid facility is
not available in our college. For any
unfortunate happenings in college we have
to go to hospital for first aid
that is very much hectic for us.
So we request you goodself to
make the first aid facility at college

Dated - 06-08-2018.

Ramesh
Sah

Yours faithfully
Students of Govt.

Report
I received regarding
the availability of first
aid in college. It was
genuine & it was Degree college
unimovably decided
by the committee to
make arrangements for
erecting first aid
medical facility
in college.

DH pose



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[Email:principalgdcdbhpora@gmail.com](mailto:principalgdcdbhpora@gmail.com)

Date: 13/08/2018


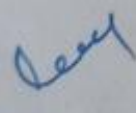
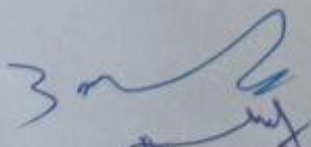
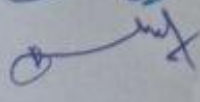
Minutes of the Meeting

Agenda: Lack of Medical facilities/ first aid in the campus
Venue: Staff Room, GDC DH Pora.

Decision

The members of the committee deliberated on the above said grievance of the students. It was found that indeed the students face problems with regard to the lack of some basic first aid medical facilities in the college. The committee members put forth that some basic first aid would be kept in the college dispensaries and should be provided to students in case of any medical emergency. The meeting ended with the vote of thanks to the principal.


13.8.2018
Convenor
College Grievance Redressal Cell

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Convenor Gr. Redressal,
for us

The Principal,
Govt. Degree College
DH. Poo.

Subject : Application for separate time-table
for female students in the
college Gymnasium.

Sir,

with respects, we, the girl students.

of the college request you to please create
a separate time-table for us in the Gym.

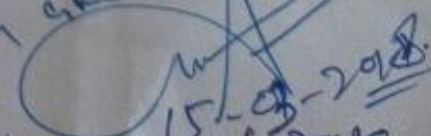
Thank you.

Yours. Faithfully,

Female students,

New
Bram
Dru

concerning regarding the time table
in gym centre in general & a
time table will be formed after in
meeting by GRC with principal


15-03-2018
Dated: ~~12-03-2018~~



OFFICE OF THE PRINCIPAL
GOVT. DEGREE COLLEGE D.H. PORA (KULGAM)

Email:principalgdcdhcpora@gmail.com

Date: 18/06/2010⁰³⁻²⁰¹⁰

Minutes of Meeting

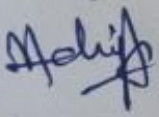

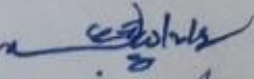
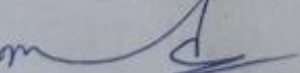
Agenda: Framing of time table in gym center.

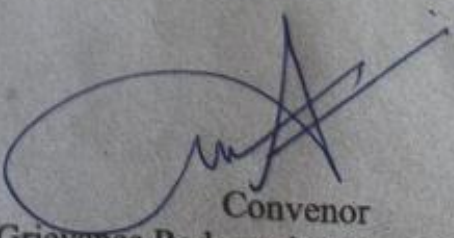
Venue: Staff Room, GDC DH Pora.

Decision

College Grievance Redressal Cell of the College held a meeting in the Staff Room, GDC DH Pora, the main issues that were highlighted by the students were discussed in the meeting. The aforementioned agenda was discussed by the committee thoroughly with the principal. After the discussion with all the members along with time table convener and physical training instructor, the principal favored the suggestion of framing time table in gym center. It was decided that boys and girls will avail the gym facility separately. The meeting concluded with Vote of thanks to and from the principal.

Members present

- 1) 
- 2) 
- 3) 
- 4) 


Convenor
College Grievance Redressal Cell

The principal,
GDC Dattapora,

Convenor Gr. Red.
Cell for u/a

Subject : Application for separate washrooms
for girl students in the college.

Sir,

We the ^{female} students of the college request
you to kindly make sure that separate
washrooms are available for the female
students of the college.

Thank you.

Yours faithfully,

Female Students

Nayana
Pallavi
Ashu
Arun

Report
keeping in view the sanctity of college
separation of washroom for
boys & girls is need. I
agree

Dated: 17-04-2018



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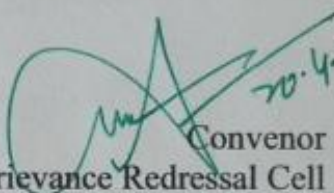
Date: 20/04/2018

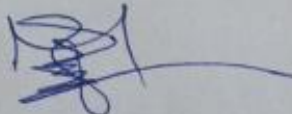
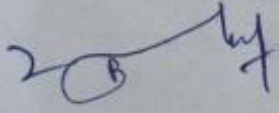
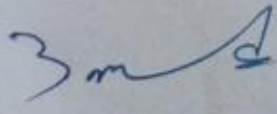
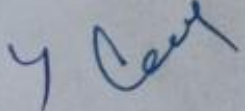
Minutes of the Meeting

Agenda: Separate bathroom for boys and girls in the campus
Venue: Staff Room, GDC DH Pora.

Decision

The committee met to deliberate upon the above said issue. Various points were put forth by the members. All the members came to the conclusion that in order to maintain the sanctity and privacy in the college, separate bathrooms shall be constructed for boys and girls. It was decided that the bathroom complex, separate for boys and girls shall be constructed behind the library building.


20.4.2018
Convenor
College Grievance Redressal Cell

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The principal
Govt. Degree college
DH pole

Concerning Gr. Red. Cell
for upgradation

SUBJECT - Request for installation of
benches in lawns

Respected Sir,

With humble submission, we
the students of ~~DH~~ Govt. Degree
college DH pole request you to
install benches in lawn as we
have to sit on ground during
vacant period. So kindly ~~issue~~
to resolve the above issues that
will be your most kindness.

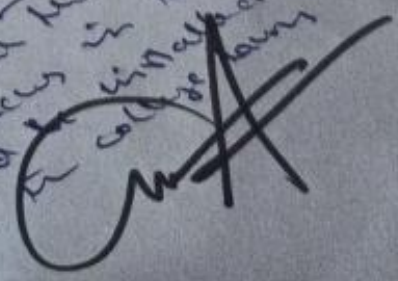
Thank you

Date: 13-03-2019.

Mudh
Shree
Saava
Tara

Yours faithfully

Report
After dining dinner
with RA members - 1 student of Govt. Degree
College D.H pole
put forth that some
benches in lawn
showed to installed
in college lawn





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[Email:principalgdcdhpora@gmail.com](mailto:principalgdcdhpora@gmail.com)

Date: 20/03/2019

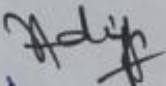

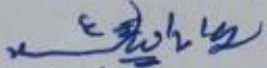

Minutes of Meeting


Agenda: Installation of Benches in the Parks and lawns in college campus.

Venue: Office Chamber of Principal

Decision: After hearing the grievances of the students about the benches to spend the spare time, the members of the committee held a meeting with the Principal and suggested a proposal for installation of benches in the parks and lawns. The principal paid heed to the problem and sanctioned a proposal for the said purpose.

Members present

- 1) 
- 2) 
- 3) 
- 4) 


Convenor
College Grievance Redressal Cell

Covered Ctr. Rad.
Cell. for n/a

The Principal,
Government Degree College,
D.H. Posa,

Subject : Application for making "Safe Drinking
water" available in the college.

Respected Sir,

with high respects we the students of
the college request you to please make
clean drinking water available in the college.

Yours faithfully,
Students of the college.

1. Muzaffer Dar M
2. Asif Shah Asif
3. Iqbal Iqbal Iqbal
4. Saleem Ab. Mir. Saleem

Report:
Awareness regarding the
availability of safe drinking
water is a basic one and
it was unanimously agreed
upon by the members
of HRC to make
arrangements
provision of
clean &
water

Dr: 18-03-2017.

Asif



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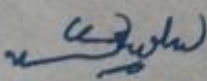
Date: 23/03/2021

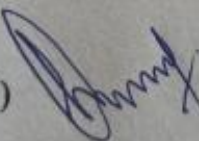
Minutes of Meeting

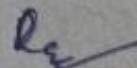
Agenda: Lack of safe drinking water facility in college campus.
Venue: Conference Hall, GDC DH Pora.

A meeting of College Grievance Redressal Cell was convened today in Conference Hall, GDC DH Pora, for examining the grievance regarding safe drinking water that was brought into the notice of the committee by the students. All the members of the committee held thread bare discussion on the grievance and decided to go for augmentation of existing drinking water facility with purifiers in the building for convenience of the students. The committee put forth the proposal for installation of water purifier before the principal. The principal swiftly agreed to the proposed recommendation of the committee. The meeting ended with the thanks to and from the principal.

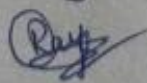
Members present


1) 

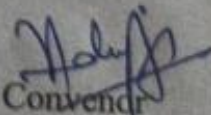
2) 

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5) 

6) 


Convener

College Grievance Redressal Cell

The principal
Govt. Degree college
DH Pora

Covered Cr. Recd.
cedh for up.

Subject:- Request for replacing marker
boards with smart boards.

Respected

With due respect & humble submission

we are facing lot of problems in
classroom due to ~~black~~ ^{smart} boards. in

This modern period, smart boards are
an essential part in class rooms.

So we request you good self to
install smart boards in class
rooms. Thank you

Date: 12-07-2021.

Yours obediently,
Students of
GDC DH Pora

Report:-

Keeping in view the present
times and the need of the
hour, being in line with the
digital world, it was taken
the as a generic concern
over a period of 4RC
made the smart
boards available
to the students.



OFFICE OF THE PRINCIPAL
GOVT. DEGREE COLLEGE D.H. PORA (KULGAM)

[Email:principalgdcdhpora@gmail.com](mailto:principalgdcdhpora@gmail.com)

Minutes of the Meeting

Date:14/07/2021

Time: 2:00 pm

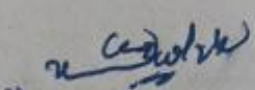
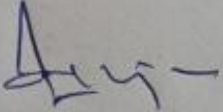
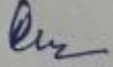
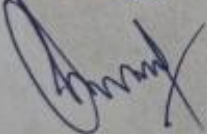
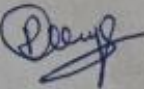
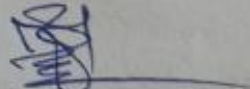
Venue: Office Chamber of Principal

Grievance: Replacement of Marker Boards with smart boards.

Decision

Grievance and Redressal cell of the College held a meeting in the Principal Chamber of the College, the main issues that were highlighted by the students were discussed in the meeting. The aforementioned agenda was discussed by the committee thoroughly with the Principal. After the discussion with all the members present in the meeting, the Principal favored the suggestion of replacing marker boards with smart boards. In this regard, a proposal was made by the committee for the approval of Principal. The meeting concluded with Vote of thanks to and from the Principal.

Members present

- 1) 
- 2) 
- 3) 
- 4) 
- 5) 
- 6) 


Convenor

College Grievance Redressal Cell

The Principal,
Govt. Degree College,
D. H. Pora.

Sub. Grievance ~~back~~ regarding lack of common / resting
room for girls.

Madam,

With humble submission we the girl student
of Ist, 3rd & 5th Sem bring into your notice
that there is a lack of resting / common girls room
for us. Given that we have to stay in open
during our vacant periods & face great difficulties
particularly when the weather is bad, therefore
your good self is requested to arrange a common
girls room for us.

Yours faithfully
Students of Ist,
3rd & 5th.

Dated 10/11/2021.

Report
Keeping in view the genuine
demands of the girl students,
a room has been assigned
as common room for them
to be used as prayer and
resting room.

Conv. G.R.C
Aditya



OFFICE OF THE PRINCIPAL
GOVT. DEGREE COLLEGE D.H. PORA (KULGAM)

[Email:principalgdcdhpora@gmail.com](mailto:principalgdcdhpora@gmail.com)

Minutes of Meeting

Date: 15/11/2021

Time: 2:30 pm

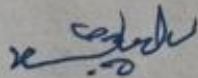
Venue: Office Chamber of Principal

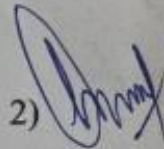
Grievance: Lack of resting/common room for girls.

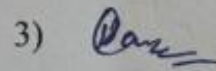
Decision:

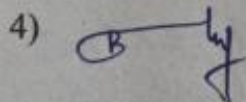
College Grievance Redressal Cell held a meeting in the Principal Chamber of the College, the main issues that were highlighted by the students were discussed in the meeting. The members of the committee acknowledged this problem of students as genuine. A decision was made that a separate room in the first floor of the administrative block shall be used as girls' common room/resting room.

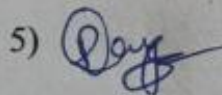
Members Present

1) 

2) 

3) 

4) 

5) 

6) 


Convenor

College Grievance Redressal Cell

Commaner Qr. Rd. cell,
for u/a

The Principal
GRC DH pole

Suggest - Request for providing space
for parking

Respected madam,

With humble submission, we the
students of GRC DH pole are facing a
lot of problems in parking our vehicles.
Due to unavailability of parking space we
have to park our vehicles on the
road. So we request you goodself
to make the facility of parking space
in college campus. That will be
your most kindness

Date: 14-03-2022

Yours faithfully
Students of GRC
GRC DH pole

Shreya
Report

After the GRC deliberations,
it was accepted that the providing
space for parking is a genuine issue faced
by the students, therefore a separate
parking zone for students was allotted.
Shreya



OFFICE OF THE PRINCIPAL
GOVT. DEGREE COLLEGE D.H. PORA (KULGAM)

Email:principalgdedhpora@gmail.com

Minutes of meeting

Date: 17/03/2022

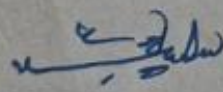
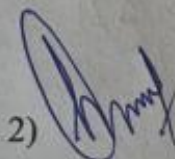
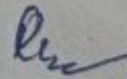
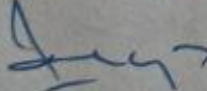
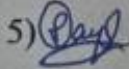

Time: 3:00 pm

Venue: Office Chamber of Principal

Grievance: lack of parking space for students.

After hearing the grievances of the students about the lack of parking space for students, the members of the committee held a meeting with the principal and suggested a proposal for construction of parking space for students. The principal paid heed to the problem and sanctioned a proposal for the said purpose. It was decided that the lawn on the left side immediate to the main gate shall be developed and used as parking space for students.

Members Present

- | | | |
|--|--|--|
| 1)  | 2)  | 3)  |
| 4)  | 5)  | 6)  |


Convenor

College Grievance Redressal Cell